



220 RPS, Sheikh Sarai phase 1, New Delhi - 110017

Rules and Regulations

In effect from 1st July 2023

1. CLASS SCHEDULE

Classes will be conducted bi-weekly, to a maximum of 8 classes per month

Agenda for each month will be shared via WhatsApp or e-mail by the last week of the previous month.

Students are expected to arrive on time for each class. Late arrivals may result in a shortened class duration, as the teacher will not be obligated to extend the class beyond the scheduled time.

Please refer to the agenda regularly to avoid any confusion

2. PAYMENTS AND INVOICING

The full payment as per the invoice must be cleared in order to attend the classes for the month. Students shall be invoiced for all classes of the month (as per the teacher's available slots) regardless of personal availability.

In case the full payment is not received by the due date, the student will not be permitted to join the classes for that month. Class will not be conducted till fees are paid in full.

2.1 LATE PAYMENT

Rs. 100 per day late fee will be charged (without exceptions), starting from the due date.

In case of late payments, classes missed will not be rescheduled or reimbursed.

2.2 DUE DATE

Full payment as per the invoice has to be cleared prior to the first scheduled class of the month, or the due date mentioned on the invoice, whichever is earlier.



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3. RESCHEDULING AND CANCELLATION

One (1) class per month may be rescheduled in lieu of emergencies on the student's part. Rescheduling will be done as per teacher's availability only. The availability of makeup classes is not guaranteed and is solely at the discretion of Rocktara Academy of Music..

No other classes will be rescheduled, canceled or refunded in case the student is unavailable or unwell or unable to attend due to any personal reasons.

In case of teacher absence or leave, credit for missed classes will be adjusted in the next month's invoice. Amount paid will not be refunded.

4. TERMINATION OF ENROLLMENT

Rocktara Academy of Music reserves the right to terminate a student's enrollment in case of repeated violations of the school's policies, disruptive behavior, or failure to meet the required level of commitment or progress in their musical education. In such cases, no refund will be provided for the remaining classes or fees.

5. LIABILITY AND RESPONSIBILITY

Rocktara Academy of Music will take reasonable precautions to ensure the safety and security of students and their belongings during the classes. However, the school will not be held liable for any loss, damage, injury, or accident that may occur on the premises or during school activities.

Students and their guardians should adhere to the school's guidelines regarding personal safety, including proper care of instruments, responsible behavior, and following any specific instructions given by the teachers or staff.



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6. PHOTOGRAPHY AND MEDIA RELEASE

The school may occasionally take photographs or record videos during classes or events for promotional purposes. By enrolling in the music school, students and their guardians consent to the use of their likeness in such materials. If there are any concerns regarding privacy, a written request can be submitted to the school.

7. GOVERNING LAW AND JURISDICTION

These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of India. Any disputes arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts in New Delhi, India.